

HAJEE KARUTHA ROWTHER HOWDIA COLLEGE

UTHAMAPALAYAM - 625533



5.1.5: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees



HAJEE KARUTHA ROWTHER HOWDIA COLLEGE

(AUTONOMOUS)

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Sl. No.	Content	Link for additional information
1	ANTIRAGGING CELL	» Anti-Ragging Cell
2	GRIEVANCE REDRESSAL CELL	» Grievance Redressal
3	INTERNAL COMPLAINTS COMMITTEE	» Internal Complaints

**ANTI - RAGGING COMMITTEE
REPORT**

2019-2020

HAJEE KARUTHA ROWTHER HOWDIA COLLEGE

(An Autonomous Institution Affiliated to Madurai Kamaraj University, Madurai.)


UTHAMAPALAYAM - 625 533



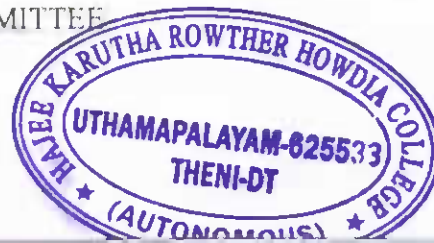
ANTI-RAGGING COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2019-2020			
Date (Opening Date of Complaint Boxes)	Complaints Received	Suggestions Received	Action Taken
05.07.2019	Nil	Nil	Not Required
08.08.2019	Nil	Nil	Not Required
05.09.2019	Nil	Nil	Not Required
04.10.2019	Nil	Nil	Not Required
05.12.2019	Nil	Nil	Not Required
04.01.2020	Nil	Nil	Not Required
11.02.2020	Nil	Nil	Not Required
through online / phone call	Nil	Nil	Not Required


Mr. K. RASOOL MYDEEN,
Assistant Professor of Commerce
Coordinator-ANTI-RAGGING COMMITTEE


PRINCIPAL
PRINCIPAL
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2018-2019

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ANTI-RAGGING COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2018-2019			
Date (Opening Date of Complaint Boxes)	Complaints Received	Suggestions Received	Action Taken
04.07.2018	Nil	Nil	Not Required
04.09.2018	Nil	Nil	Not Required
06.01.2019	Nil	Nil	Not Required
through online phone call	Nil	Nil	Not Required


Dr. A. MOHAMED MANSOOR,
Associate Professor of Commerce
Coordinator-ANTI-RAGGING COMMITTEE


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2017-2018

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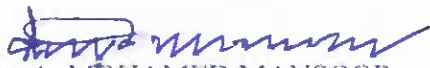
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ANTI-RAGGING COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2017-2018			
Date (Opening Date of Complaint Boxes)	Complaints Received	Suggestions Received	Action Taken
05.07.2017	Nil	Nil	Not Required
13.12.2017	Nil	Nil	Not Required
through online / phone call	Nil	Nil	Not Required


Dr. A. MOHAMED MANSOOR ,
Associate Professor of Commerce
Coordinator-ANTI-RAGGING COMMITTEE


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2016-2017

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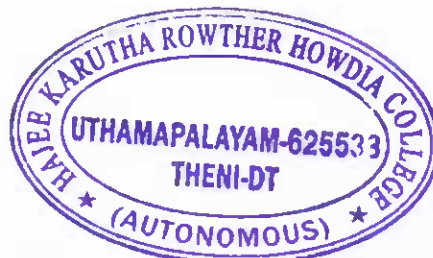
ANTI-RAGGING COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2016-2017			
Date (Opening Date of Complaint Boxes)	Complaints Received	Suggestions Received	Action Taken
29.06.2016	Nil	Nil	Not Required
04 01 2017	Nil	Nil	Not Required
through online / phone call	Nil	Nil	Not Required

Dr. A. MOHAMED MANSOOR,
Associate Professor of Commerce
Coordinator-ANTI-RAGGING COMMITTEE

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2015-2016

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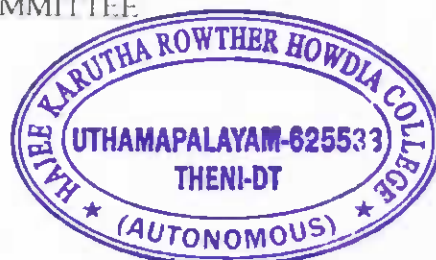
ANTI-RAGGING COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2015-2016			
Date (Opening Date of Complaint Boxes)	Complaints Received	Suggestions Received	Action Taken
24.06.2015	Nil	Nil	Not Required
09.12.2015	Nil	Nil	Not Required
through online / phone call	Nil	Nil	Not Required


Dr. A. MOHAMED MANSOOR,
Associate Professor of Commerce
Coordinator-ANTI-RAGGING COMMITTEE


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GRIEVANCE REDRESSAL CELL REPORT

2019-2020

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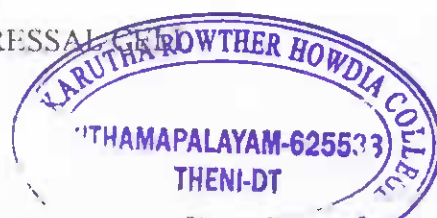
GRIEVANCE REDRESSAL CELL


STAKEHOLDERS GRIEVANCES/ SUGGESTIONS RECEIVED/ ACTION TAKEN

YEAR: 2019-2020

Nature of the Grievance	Received on	Action Taken	Rectified on
Sufficient Water Facility	24-07-2019	Resolved	26-07-2019
Provide more furniture in the canteen	28-08-2019	Rectified	30-08-2019
Repair the Electrical Goods	28-08-2019	Rectified	30-08-2019
Renovate lights and fans	23-10-2019	Resolved	24-10-2019
Maintain cleanliness in Boys Dining hall	23-10-2019	Resolved	24-10-2019
Providing healthy food and drinking water	09-12-2019	Rectified	10-12-2019
Water Supply in Girl's rest room through online / phone call	03-02-2020	Resolved	05-02-2020
	Nil	---	---


Mr. K. RASOOL MYDEEN,
Assistant Professor of Commerce
Coordinator- GRIEVANCE REDRESSAL CELL




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GRIEVANCE REDRESSAL CELL

STAKEHOLDERS GRIEVANCES/ SUGGESTIONS RECEIVED/ ACTION TAKEN

YEAR: 2018-2019

Nature of the Grievance	Received on	Action Taken	Rectified on
Renovate lights and fans	07-01-2019	Resolved	09-01-2019
Problems in Internet Facility	06-02-2019	Rectified	08-02-2019
Renovate lights and fans wherever necessary	06-03-2019	Resolved	08-03-2019
Fans facility	06-03-2019	Provided	07-03-2019
through online / phone call	Nil	----	----

Mr. M. MOHAMED ISMAIL,
Head & Associate Professor of Physics
Coordinator- GRIEVANCE REDRESSAL CELL

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GRIEVANCE REDRESSAL CELL

STAKEHOLDERS GRIEVANCES/ SUGGESTIONS RECEIVED/ ACTION TAKEN

YEAR: 2017-2018

Nature of the Grievance	Received on	Action Taken	Rectified on
Representatives for renovate fans and lights	30-06-2017	Rectified	03-07-2017
Result Publications	30-06-2017	Resolved	03-07-2017
Regular Water Supply in the women's rest room	15-12-2017	Rectified	19-12-2017
Repair the mineral water	25-06-2018	Resolved	27-06-2018
For Providing healthy food in the canteen and maintain cleanliness	25-06-2018	Resolved	27-06-2018
through online / phone call	Nil	----	----

M. M. M. M. M.

Mr. M. MOHAMED ISMAIL,
Head & Associate Professor of Physics
Coordinator- GRIEVANCE REDRESSAL CELL

HP

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GRIEVANCE REDRESSAL CELL

STAKEHOLDERS GRIEVANCES/ SUGGESTIONS RECEIVED/ ACTION TAKEN

YEAR: 2016-2017

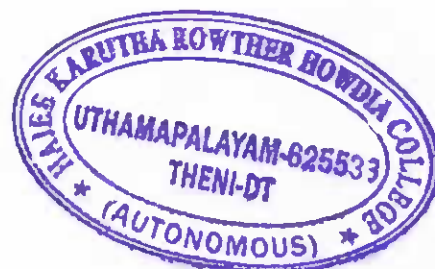
Nature of the Grievance	Received on	Action Taken	Rectified on
Renovate Lights and Fans	28-06-2016	Rectified	30-08-2016
Errors in the Mark Statements	28-06-2016	Resolved	30-08-2016
Centralised Test	04-01-2017	Rectified	06-01-2017
Women's Cell	04-01-2017	Resolved	06-01-2017
through online / phone call	Nil	----	----

M. M. MOHAMED ISMAIL

Mr. M. MOHAMED ISMAIL,
Head & Associate Professor of Physics
Coordinator- GRIEVANCE REDRESSAL CELL.

Principal

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GRIEVANCE REDRESSAL CELL

STAKEHOLDERS GRIEVANCES/ SUGGESTIONS RECEIVED/ ACTION TAKEN

YEAR: 2015-2016

Nature of the Grievance	Received on	Action Taken	Rectified on
Construction of an Outdoor Stadium	19-06-2015	Rectified	22-08-2015
Open Access system in the Library	19-06-2015	Rectified	22-08-2015
Mineral Water Plant	14-12-2015	Resolved	17-02-2015
through online / phone call	Nil	---	---

Mr. M. MOHAMED ISMAIL,
Head & Associate Professor of Physics
Coordinator- GRIEVANCE REDRESSAL CELL.

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**INTERNAL COMPLAINTS COMMITTEE
REPORT**

2019-2020

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INTERNAL COMPLAINT COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

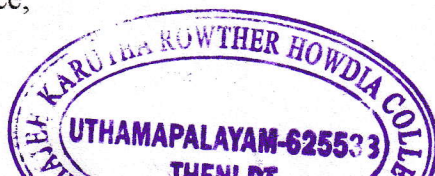
YEAR: 2019-2020			
Date	Complaints Received	Suggestions Received	Action Taken
16-7-2019	Nil	Nil	Not Required
20-3-2020	Nil	Nil	Not required
through online / phone call	Nil	Nil	Not Required

S. Hasan Banu

Dr. S. HASAN BANU,
Associate Professor of Commerce,
Presiding Officer.

AP

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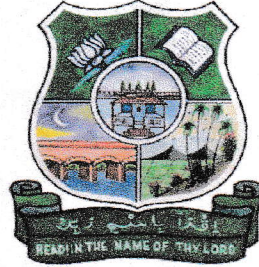


2018-2019

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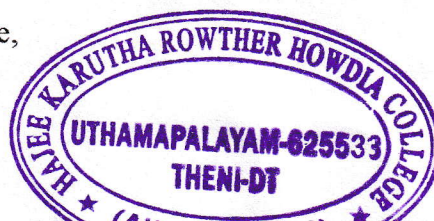
INTERNAL COMPLAINT COMMITTEE

STAKE HOLDERS COMPLAINTS/ SUGGESTIONS RECEIVED/ACTION TAKEN

YEAR: 2018-2019			
Date	Complaints Received	Suggestions Received	Action Taken
17-7-2018	Nil	Nil	Not Required
08-2-2019	Verbal harassment by security officer	Committee members	The respondent apologized and assured that such a kind of behavior will not be repeated towards women students in the future.
through online / phone call	Nil	Nil	Not Required

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Dr. S. HASAN BANU,
Associate Professor of Commerce,
Presiding Officer.



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